

Ranking Reports – Inputs

Expenditure per Capita	
1 Bibliothèque municipale de Gatineau	\$29.95
2 Brampton Library	\$32.12
3 Surrey Public Library	\$39.63
4 Coquitlam Public Library	\$40.95
5 Markham Public Library	\$41.18
6 Fraser Valley Regional Library	\$41.20
7 Kitchener Public Library	\$46.87
8 Richmond Public Library	\$48.27
9 Cambridge Libraries & Galleries	\$49.40
10 Ottawa Public Library	\$53.31
11 Burnaby Public Library	\$55.32
12 Greater Victoria Public Library	\$55.93
13 Montréal Public Library	\$56.25
14 Hamilton Public Library	\$56.62
15 Vancouver Island Regional Library	\$57.65
16 Richmond Hill Public Library	\$59.17
17 Burlington Public Library	\$59.70
18 Edmonton Library Board, City of	\$61.11
19 Thunder Bay Public Library	\$66.50
20 Toronto Public Library	\$67.34
21 London Public Library	\$70.15
22 Vancouver Public Library	\$77.27
23 Regina Public Library	\$101.82
Average	\$55.12
Median	\$55.93
25th Percentile	\$41.20
75th Percentile	\$61.11
Variance - 25% above average	\$68.90
Variance - 25% below average	\$41.34

Materials Expenditure per Capita	
1 Brampton Library	\$4.18
2 Bibliothèque municipale de Gatineau	\$4.34
3 Surrey Public Library	\$4.37
4 Cambridge Libraries & Galleries	\$4.60
5 Thunder Bay Public Library	\$4.82
6 Fraser Valley Regional Library	\$5.18
7 London Public Library	\$5.45
8 Burlington Public Library	\$5.63
9 Ottawa Public Library	\$5.83
10 Markham Public Library	\$5.89
11 Richmond Hill Public Library	\$6.09
12 Vancouver Island Regional Library	\$6.12
13 Toronto Public Library	\$6.68
14 Edmonton Library Board, City of	\$6.82
15 Richmond Public Library	\$6.90
16 Vancouver Public Library	\$8.00
17 Greater Victoria Public Library	\$8.48
18 Regina Public Library	\$8.52
Average	\$5.99
Median	\$5.86
25th Percentile	\$4.82
75th Percentile	\$6.82
Variance - 25% above average	\$7.49
Variance - 25% below average	\$4.50

Hours per Capita	
1 Brampton Library	0.035
2 Calgary Library Board, City of	0.047
3 Richmond Hill Public Library	0.050
4 Surrey Public Library	0.055
5 Coquitlam Public Library	0.056
6 Markham Public Library	0.065
7 Burnaby Public Library	0.066
8 Richmond Public Library	0.067
9 Kitchener Public Library	0.068
10 Montréal Public Library	0.069
11 Edmonton Library Board, City of	0.071
12 Bibliothèque municipale de Gatineau	0.081
13 Ottawa Public Library	0.083
14 Hamilton Public Library	0.086
15 Cambridge Libraries & Galleries	0.086
16 Thunder Bay Public Library	0.089
17 Fraser Valley Regional Library	0.094
18 Toronto Public Library	0.095
19 Greater Victoria Public Library	0.096
20 Vancouver Public Library	0.096
21 Burlington Public Library	0.098
22 London Public Library	0.101
23 Regina Public Library	0.119
24 Vancouver Island Regional Library	0.157
Average	0.080
Median	0.082
25th Percentile	0.066
75th Percentile	0.096
Variance - 25% above average	0.100
Variance - 25% below average	0.060

Ranking Reports – Inputs

Total Staff Per capita	
1 Hamilton Public Library	0.0001
2 Markham Public Library	0.0001
3 Coquitlam Public Library	0.0001
4 Brampton Library	0.0002
5 Bibliothèque municipale de Gatineau	0.0003
6 Fraser Valley Regional Library	0.0003
7 Surrey Public Library	0.0004
8 Richmond Hill Public Library	0.0004
9 Montréal Public Library	0.0004
10 Richmond Public Library	0.0005
11 Ottawa Public Library	0.0005
12 Cambridge Libraries & Galleries	0.0005
13 Vancouver Island Regional Library	0.0005
14 Edmonton Library Board, City of	0.0005
15 Kitchener Public Library	0.0005
16 Burnaby Public Library	0.0006
17 Greater Victoria Public Library	0.0006
18 Toronto Public Library	0.0006
19 Burlington Public Library	0.0006
20 London Public Library	0.0006
21 Thunder Bay Public Library	0.0007
22 Regina Public Library	0.0008
23 Vancouver Public Library	0.0008
Average	0.0005
Median	0.0005
25th Percentile	0.0003
75th Percentile	0.0006
Variance - 25% above average	0.0006
Variance - 25% below average	0.0003

Holdings per Capita	
1 Brampton Library	0.940
2 Edmonton Library Board, City of	1.390
3 Surrey Public Library	1.465
4 Coquitlam Public Library	1.528
5 Cambridge Libraries & Galleries	1.835
6 Burlington Public Library	1.877
7 Vancouver Island Regional Library	1.901
8 Regina Public Library	1.904
9 Richmond Public Library	1.921
10 Markham Public Library	2.011
11 Kitchener Public Library	2.011
12 Richmond Hill Public Library	2.078
13 Ottawa Public Library	2.116
14 London Public Library	2.178
15 Greater Victoria Public Library	2.220
16 Thunder Bay Public Library	2.304
17 Bibliothèque municipale de Gatineau	2.344
18 Montréal Public Library	2.457
19 Vancouver Public Library	3.252
20 Toronto Public Library	3.677
Average	2.071
Median	2.011
25th Percentile	1.877
75th Percentile	2.304
Variance - 25% above average	2.588
Variance - 25% below average	1.553

Additions per Capita	
1 Bibliothèque municipale de Gatineau	0.152
2 Thunder Bay Public Library	0.152
3 Surrey Public Library	0.175
4 Montréal Public Library	0.181
5 London Public Library	0.192
6 Coquitlam Public Library	0.198
7 Brampton Library	0.211
8 Cambridge Libraries & Galleries	0.216
9 Toronto Public Library	0.224
10 Kitchener Public Library	0.240
11 Ottawa Public Library	0.262
12 Edmonton Library Board, City of	0.266
13 Vancouver Island Regional Library	0.272
14 Greater Victoria Public Library	0.319
15 Vancouver Public Library	0.363
16 Burlington Public Library	0.372
17 Regina Public Library	0.380
18 Richmond Public Library	0.397
19 Richmond Hill Public Library	0.439
Average	0.264
Median	0.240
25th Percentile	0.192
75th Percentile	0.363
Variance - 25% above average	0.330
Variance - 25% below average	0.198

Ranking Reports – Outputs

Circulation per Capita	
1 Windsor Public Library	5.14
2 Bibliothèque municipale de Gatineau	6.05
3 Montréal Public Library	6.84
4 Thunder Bay Public Library	6.89
5 Surrey Public Library	6.94
6 Brampton Library	7.80
7 Cambridge Libraries & Galleries	8.05
8 Fraser Valley Regional Library	8.77
9 Coquitlam Public Library	9.13
10 London Public Library	9.64
11 Richmond Hill Public Library	9.98
12 Burlington Public Library	9.99
13 Kitchener Public Library	10.30
14 Regina Public Library	10.31
15 Toronto Public Library	11.10
16 Edmonton Library Board, City of	11.54
17 Ottawa Public Library	11.66
18 Vancouver Island Regional Library	11.83
19 Hamilton Public Library	12.24
20 Calgary Library Board, City of	12.56
21 Burnaby Public Library	13.39
22 Richmond Public Library	13.92
23 Markham Public Library	13.98
24 Vancouver Public Library	16.00
25 Greater Victoria Public Library	17.78
Average	10.47
Median	10.30
25th Percentile	8.05
75th Percentile	12.24
Variance - 25% above average	13.09
Variance - 25% below average	7.85

Visits per Capita	
1 Bibliothèque municipale de Gatineau	3.50
2 Brampton Library	3.51
3 Windsor Public Library	3.70
4 Thunder Bay Public Library	4.12
5 Ottawa Public Library	4.66
6 Montréal Public Library	4.66
7 Surrey Public Library	4.72
8 Kitchener Public Library	5.01
9 Calgary Library Board, City of	5.43
10 Fraser Valley Regional Library	5.69
11 Burlington Public Library	5.85
12 Richmond Hill Public Library	6.08
13 Vancouver Island Regional Library	6.23
14 Toronto Public Library	6.34
15 Coquitlam Public Library	6.43
16 Cambridge Libraries & Galleries	6.46
17 Edmonton Library Board, City of	6.57
18 London Public Library	6.72
19 Markham Public Library	6.75
20 Regina Public Library	6.99
21 Hamilton Public Library	7.17
22 Richmond Public Library	7.73
23 Greater Victoria Public Library	7.75
24 Burnaby Public Library	7.76
25 Vancouver Public Library	10.28
Average	6.00
Median	6.23
25th Percentile	4.72
75th Percentile	6.75
Variance - 25% above average	7.51
Variance - 25% below average	4.50

Circulation per Staff Hour	
1 Thunder Bay Public Library	5.68
2 Regina Public Library	7.08
3 London Public Library	8.47
4 Burlington Public Library	8.73
5 Montréal Public Library	8.99
6 Cambridge Libraries & Galleries	9.22
7 Toronto Public Library	10.07
8 Kitchener Public Library	10.52
9 Surrey Public Library	10.80
10 Bibliothèque municipale de Gatineau	11.10
11 Vancouver Public Library	11.31
12 Burnaby Public Library	11.63
13 Edmonton Library Board, City of	12.13
14 Vancouver Island Regional Library	13.32
15 Ottawa Public Library	13.52
16 Richmond Hill Public Library	13.60
17 Fraser Valley Regional Library	14.18
18 Greater Victoria Public Library	16.63
19 Richmond Public Library	16.93
20 Brampton Library	19.48
21 Coquitlam Public Library	45.81
22 Hamilton Public Library	78.78
23 Markham Public Library	84.98
Average	19.26
Median	11.63
25th Percentile	9.22
75th Percentile	16.63
Variance - 25% above average	24.07
Variance - 25% below average	14.44

Ranking Reports – Outputs

Circulation per Staff FTE	
1 Thunder Bay Public Library	10,331
2 Regina Public Library	13,355
3 London Public Library	15,413
4 Burlington Public Library	15,885
5 Montréal Public Library	16,358
6 Cambridge Libraries & Galleries	16,774
7 Toronto Public Library	18,329
8 Surrey Public Library	19,661
9 Kitchener Public Library	19,967
10 Bibliothèque municipale de Gatineau	20,199
11 Vancouver Public Library	20,580
12 Edmonton Library Board, City of	22,068
13 Burnaby Public Library	22,675
14 Vancouver Island Regional Library	24,246
15 Ottawa Public Library	24,602
16 Richmond Hill Public Library	24,751
17 Fraser Valley Regional Library	25,814
18 Greater Victoria Public Library	30,275
19 Richmond Public Library	30,817
20 Brampton Library	35,446
21 Coquitlam Public Library	83,378
22 Hamilton Public Library	143,380
23 Markham Public Library	154,664
Average	35,173
Median	22,068
25th Percentile	16,774
75th Percentile	30,275
Variance - 25% above average	43,966
Variance - 25% below average	26,379

Collection Turnover	
1 Bibliothèque municipale de Gatineau	2,5786
2 Montréal Public Library	2,7845
3 Thunder Bay Public Library	2,9912
4 Toronto Public Library	3,0176
5 Cambridge Libraries & Galleries	4,3887
6 London Public Library	4,4254
7 Surrey Public Library	4,7374
8 Richmond Hill Public Library	4,8006
9 Vancouver Public Library	4,9199
10 Kitchener Public Library	5,1189
11 Burlington Public Library	5,3236
12 Regina Public Library	5,4133
13 Ottawa Public Library	5,5104
14 Coquitlam Public Library	5,9766
15 Vancouver Island Regional Library	6,2233
16 Markham Public Library	6,9555
17 Richmond Public Library	7,2456
18 Greater Victoria Public Library	8,0068
19 Brampton Library	8,2968
20 Edmonton Library Board, City of	8,3038
Average	5,3509
Median	5,2212
25th Percentile	4,4254
75th Percentile	6,9555
Variance - 25% above average	6,6886
Variance - 25% below average	4,0132

Population	
1 Thunder Bay Public Library	107,909
2 Coquitlam Public Library	127,809
3 Cambridge Libraries & Galleries	133,900
4 Barrie Public Library	143,000
5 Oshawa Public Library	158,000
6 Burlington Public Library	183,314
7 Richmond Public Library	201,303
8 Richmond Hill Public Library	214,100
9 Regina Public Library	215,106
10 Windsor Public Library	217,188
11 Burnaby Public Library	232,755
12 Kitchener Public Library	239,900
13 Saskatoon Public Library	255,194
14 Bibliothèque municipale de Gatineau	284,344
15 Greater Victoria Public Library	320,321
16 Markham Public Library	353,899
17 London Public Library	383,822
18 Halifax Public Libraries	390,342
19 Vancouver Island Regional Library	418,831
20 Surrey Public Library	526,004
21 Hamilton Public Library	550,700
22 Brampton Library	571,700
23 Vancouver Public Library	631,486
24 Winnipeg Public Library	704,800
25 Fraser Valley Regional Library	706,117
26 Edmonton Library Board, City of	899,447
27 Ottawa Public Library	968,600
28 Calgary Library Board, City of	1,235,171
29 Montréal Public Library	1,753,034
30 Toronto Public Library	2,876,095
Average	533,473
Median	337,110
25th Percentile	214,100
75th Percentile	631,486
Variance - 25% above average	666,841
Variance - 25% below average	400,105

Ranking Reports – Rankings

Annual Circulation	
1 Thunder Bay Public Library	743,832
2 Cambridge Libraries & Galleries	1,078,555
3 Windsor Public Library	1,115,597
4 Coquitlam Public Library	1,167,288
5 Bibliothèque municipale de Gatineau	1,718,893
6 Burlington Public Library	1,831,492
7 Richmond Hill Public Library	2,136,006
8 Regina Public Library	2,216,949
9 Kitchener Public Library	2,469,976
10 Richmond Public Library	2,801,246
11 Burnaby Public Library	3,115,612
12 Surrey Public Library	3,651,027
13 London Public Library	3,699,129
14 Brampton Library	4,459,048
15 Markham Public Library	4,949,260
16 Vancouver Island Regional Library	4,955,851
17 Greater Victoria Public Library	5,694,796
18 Fraser Valley Regional Library	6,195,348
19 Hamilton Public Library	6,738,870
20 Vancouver Public Library	10,104,633
21 Edmonton Library Board, City of	10,383,017
22 Ottawa Public Library	11,294,759
23 Montréal Public Library	11,992,298
24 Calgary Library Board, City of	15,516,081
25 Toronto Public Library	31,910,577
Average	6,077,606
Median	3,699,129
25th Percentile	2,136,006
75th Percentile	6,738,870
Variance - 25% above average	7,597,007
Variance - 25% below average	4,558,204

Total FTEs	
1 Coquitlam Public Library	14.0
2 Markham Public Library	32.0
3 Hamilton Public Library	47.0
4 Cambridge Libraries & Galleries	64.3
5 Thunder Bay Public Library	72.0
6 Bibliothèque municipale de Gatineau	85.1
7 Richmond Hill Public Library	86.3
8 Richmond Public Library	90.9
9 Burlington Public Library	115.3
10 Kitchener Public Library	123.7
11 Brampton Library	125.8
12 Burnaby Public Library	137.4
13 Regina Public Library	166.0
14 Surrey Public Library	185.7
15 Greater Victoria Public Library	188.1
16 Vancouver Island Regional Library	204.4
17 Fraser Valley Regional Library	240.0
18 London Public Library	240.0
19 Ottawa Public Library	459.1
20 Edmonton Library Board, City of	470.5
21 Vancouver Public Library	491.0
22 Montréal Public Library	733.1
23 Toronto Public Library	1,741.0
Average	265.8
Median	137.4
25th Percentile	85.1
75th Percentile	240.0
Variance - 25% above average	332.2
Variance - 25% below average	199.3

Expense Total	
1 Coquitlam Public Library	\$5,233,646
2 Cambridge Libraries & Galleries	\$6,614,856
3 Thunder Bay Public Library	\$7,175,626
4 Bibliothèque municipale de Gatineau	\$8,514,820
5 Richmond Public Library	\$9,716,176
6 Burlington Public Library	\$10,944,038
7 Kitchener Public Library	\$11,243,257
8 Richmond Hill Public Library	\$12,668,750
9 Burnaby Public Library	\$12,876,583
10 Markham Public Library	\$14,573,763
11 Greater Victoria Public Library	\$17,916,483
12 Brampton Library	\$18,361,707
13 Surrey Public Library	\$20,846,663
14 Regina Public Library	\$21,901,722
15 Vancouver Island Regional Library	\$24,147,505
16 London Public Library	\$26,923,829
17 Fraser Valley Regional Library	\$29,089,249
18 Hamilton Public Library	\$31,182,818
19 Vancouver Public Library	\$48,795,556
20 Ottawa Public Library	\$51,639,495
21 Edmonton Library Board, City of	\$54,964,921
22 Montréal Public Library	\$98,607,301
23 Toronto Public Library	\$193,669,397
Average	\$32,069,920
Median	\$18,361,707
25th Percentile	\$10,944,038
75th Percentile	\$31,182,818
Variance - 25% above average	\$40,087,400
Variance - 25% below average	\$24,052,440

Materials Expenditure	
1 Thunder Bay Public Library	\$520,270
2 Cambridge Libraries & Galleries	\$615,454
3 Burlington Public Library	\$1,032,872
4 Bibliothèque municipale de Gatineau	\$1,233,503
5 Richmond Hill Public Library	\$1,303,622
6 Richmond Public Library	\$1,389,325
7 Regina Public Library	\$1,832,722
8 Markham Public Library	\$2,083,468
9 London Public Library	\$2,092,835
10 Surrey Public Library	\$2,298,287
11 Brampton Library	\$2,387,935
12 Vancouver Island Regional Library	\$2,565,000
13 Greater Victoria Public Library	\$2,717,853
14 Fraser Valley Regional Library	\$3,654,397
15 Vancouver Public Library	\$5,049,344
16 Ottawa Public Library	\$5,650,876
17 Edmonton Library Board, City of	\$6,134,101
18 Toronto Public Library	\$19,209,930
Average	\$3,431,766
Median	\$2,195,561
25th Percentile	\$1,303,622
75th Percentile	\$3,654,397
Variance - 25% above average	\$4,289,708
Variance - 25% below average	\$2,573,825

Annual Hours of Library Service	
1 Coquitlam Public Library	7,126
2 Thunder Bay Public Library	9,563
3 Richmond Hill Public Library	10,725
4 Cambridge Libraries & Galleries	11,558
5 Richmond Public Library	13,398
6 Burnaby Public Library	15,367
7 Kitchener Public Library	16,319
8 Burlington Public Library	17,985
9 Brampton Library	20,221
10 Markham Public Library	22,829
11 Bibliothèque municipale de Gatineau	23,000
12 Regina Public Library	25,659
13 Surrey Public Library	28,738
14 Greater Victoria Public Library	30,630
15 London Public Library	38,819
16 Hamilton Public Library	47,100
17 Calgary Library Board, City of	57,980
18 Vancouver Public Library	60,881
19 Edmonton Library Board, City of	64,165
20 Vancouver Island Regional Library	65,596
21 Fraser Valley Regional Library	66,126
22 Ottawa Public Library	80,113
23 Montréal Public Library	120,617
Average	272,638
Median	46,965
25th Percentile	27,199
75th Percentile	16,319
Variance - 25% above average	64,165
Variance - 25% below average	58,706

Annual In Person Visits	
1 Thunder Bay Public Library	444,898
2 Windsor Public Library	803,950
3 Coquitlam Public Library	821,911
4 Cambridge Libraries & Galleries	865,657
5 Bibliothèque municipale de Gatineau	996,180
6 Burlington Public Library	1,072,324
7 Kitchener Public Library	1,202,326
8 Richmond Hill Public Library	1,302,288
9 Regina Public Library	1,502,760
10 Richmond Public Library	1,555,890
11 Burnaby Public Library	1,805,392
12 Brampton Library	2,008,015
13 Markham Public Library	2,387,856
14 Surrey Public Library	2,481,986
15 Greater Victoria Public Library	2,483,218
16 London Public Library	2,577,432
17 Vancouver Island Regional Library	2,608,466
18 Hamilton Public Library	3,946,440
19 Fraser Valley Regional Library	4,020,550
20 Ottawa Public Library	4,509,400
21 Edmonton Library Board, City of	5,911,825
22 Vancouver Public Library	6,494,268
23 Calgary Library Board, City of	6,704,951
Average	8,168,445
Median	18,232,347
25th Percentile	3,396,351
75th Percentile	2,387,856
Variance - 25% above average	1,202,326
Variance - 25% below average	4,020,550

Registrations as % of Population	
1 Montréal Public Library	22.85%
2 Thunder Bay Public Library	23.16%
3 Richmond Hill Public Library	25.72%
4 Brampton Library	26.71%
5 Cambridge Libraries & Galleries	33.10%
6 Bibliothèque municipale de Gatineau	34.43%
7 Surrey Public Library	35.39%
8 Regina Public Library	35.63%
9 Ottawa Public Library	35.97%
10 Vancouver Island Regional Library	38.03%
11 Kitchener Public Library	38.19%
12 Windsor Public Library	41.09%
13 Toronto Public Library	41.40%
14 Fraser Valley Regional Library	42.13%
15 Burlington Public Library	42.64%
16 Markham Public Library	43.03%
17 London Public Library	43.35%
18 Calgary Library Board, City of	44.03%
19 Hamilton Public Library	45.97%
20 Edmonton Library Board, City of	47.58%
21 Coquitlam Public Library	47.78%
22 Richmond Public Library	53.61%
23 Burnaby Public Library	56.76%
24 Greater Victoria Public Library	64.28%
25 Vancouver Public Library	68.78%
Average	41.26%
Median	41.40%
25th Percentile	35.39%
75th Percentile	45.97%
Variance - 25% above average	51.58%
Variance - 25% below average	30.95%

Salary as a % of Total Expenditures	
1 Markham Public Library	79.30%
2 Mississauga Library System	77.27%
3 Bibliothèque municipale de Gatineau	75.36%
4 Toronto Public Library	74.61%
5 Burlington Public Library	74.41%
6 Vancouver Public Library	73.97%
7 Coquitlam Public Library	72.34%
8 Greater Victoria Public Library	72.09%
9 Cambridge Libraries & Galleries	71.76%
10 Thunder Bay Public Library	70.82%
11 Richmond Public Library	69.83%
12 Halifax Public Libraries	65.75%
13 Surrey Public Library	63.51%
14 Brampton Library	62.66%
15 Fraser Valley Regional Library	60.81%
16 Ottawa Public Library	60.69%
17 Montréal Public Library	59.60%
18 London Public Library	58.28%
19 Regina Public Library	57.11%
20 Saskatoon Public Library	55.39%
21 Vancouver Island Regional Library	50.77%
Average	66.97%
Median	69.83%
Lower Quartile - 25%	60.69%
Upper Quartile - 75%	73.97%
Variance - 25% above average	83.71%
Variance - 25% below average	50.23%

Materials as a % of Total Expenditures	
1 Richmond Public Library	15.66%
2 Bibliothèque municipale de Gatineau	13.69%
3 Greater Victoria Public Library	12.70%
4 Fraser Valley Regional Library	12.45%
5 Saskatoon Public Library	10.97%
6 Surrey Public Library	10.43%
7 Vancouver Island Regional Library	10.23%
8 Vancouver Public Library	10.13%
9 Mississauga Library System	10.09%
10 Toronto Public Library	9.61%
11 Burlington Public Library	9.53%
12 Brampton Library	9.18%
13 Cambridge Libraries & Galleries	9.06%
14 Ottawa Public Library	8.90%
15 Coquitlam Public Library	8.47%
16 Regina Public Library	7.98%
17 London Public Library	7.87%
18 Halifax Public Libraries	6.63%
Average	10.20%
Median	9.85%
Lower Quartile - 25%	8.90%
Upper Quartile - 75%	10.97%
Variance - 25% above average	12.75%
Variance - 25% below average	7.65%