

Ranking Reports – Inputs

Expenditure per Capita		
1	Bibliothèque municipale de Gatineau	\$30.20
2	Brampton Library	\$31.12
3	Windsor Public Library	\$40.62
4	Surrey Public Library	\$40.98
5	Fraser Valley Regional Library	\$41.56
6	Richmond Public Library	\$46.18
7	Coquitlam Public Library	\$47.12
8	Kitchener Public Library	\$51.24
9	Cambridge Libraries & Galleries	\$51.85
10	Greater Victoria Public Library	\$54.21
11	Montréal Public Library	\$57.09
12	Vancouver Island Regional Library	\$59.30
13	Ottawa Public Library	\$59.78
14	Burlington Public Library	\$61.88
15	Oshawa Public Library	\$62.33
16	Richmond Hill Public Library	\$63.13
17	Thunder Bay Public Library	\$63.77
18	London Public Library	\$65.79
19	Edmonton Library Board, City of	\$65.82
20	Burnaby Public Library	\$66.60
21	Toronto Public Library	\$67.43
22	Vancouver Public Library	\$82.45
23	Regina Public Library	\$106.77
Average		\$57.27
Median		\$59.30
25th Percentile		\$46.18
75th Percentile		\$65.79
Variance - 25% above average		\$71.59
Variance - 25% below average		\$42.95

Materials Expenditure per Capita		
1	Brampton Library	\$4.13
2	Windsor Public Library	\$4.21
3	Bibliothèque municipale de Gatineau	\$4.25
4	Cambridge Libraries & Galleries	\$4.72
5	Surrey Public Library	\$4.75
6	Coquitlam Public Library	\$4.81
7	Oshawa Public Library	\$4.98
8	Fraser Valley Regional Library	\$5.13
9	London Public Library	\$5.34
10	Kitchener Public Library	\$5.58
11	Ottawa Public Library	\$5.73
12	Vancouver Island Regional Library	\$5.97
13	Burlington Public Library	\$6.04
14	Richmond Public Library	\$6.48
15	Toronto Public Library	\$6.72
16	Richmond Hill Public Library	\$6.85
17	Burnaby Public Library	\$6.91
18	Vancouver Public Library	\$7.54
19	Edmonton Library Board, City of	\$7.91
20	Greater Victoria Public Library	\$8.10
21	Regina Public Library	\$9.00
Average		\$5.96
Median		\$5.73
25th Percentile		\$4.81
75th Percentile		\$6.85
Variance - 25% above average		\$7.45
Variance - 25% below average		\$4.47

Hours per Capita		
1	Brampton Library	0.032
2	Calgary Library Board, City of	0.046
3	Richmond Hill Public Library	0.050
4	Coquitlam Public Library	0.054
5	Surrey Public Library	0.054
6	Burnaby Public Library	0.056
7	Kitchener Public Library	0.064
8	Richmond Public Library	0.069
9	Montréal Public Library	0.071
10	Edmonton Library Board, City of	0.072
11	Oshawa Public Library	0.077
12	Bibliothèque municipale de Gatineau	0.078
13	Ottawa Public Library	0.082
14	Hamilton Public Library	0.085
15	Thunder Bay Public Library	0.088
16	Fraser Valley Regional Library	0.090
17	Cambridge Libraries & Galleries	0.090
18	Toronto Public Library	0.092
19	Greater Victoria Public Library	0.098
20	Windsor Public Library	0.099
21	Burlington Public Library	0.099
22	Vancouver Public Library	0.099
23	London Public Library	0.100
24	Regina Public Library	0.118
25	Vancouver Island Regional Library	0.166
Average		0.081
Median		0.082
25th Percentile		0.064
75th Percentile		0.098
Variance - 25% above average		0.101
Variance - 25% below average		0.061

Ranking Reports – Inputs	
Total Staff Per capita	
1 Brampton Library	0.0002
2 Bibliothèque municipale de Gatineau	0.0003
3 Fraser Valley Regional Library	0.0003
4 Surrey Public Library	0.0004
5 Windsor Public Library	0.0004
6 Coquitlam Public Library	0.0004
7 Calgary Library Board, City of	0.0004
8 Montréal Public Library	0.0004
9 Richmond Hill Public Library	0.0004
10 Richmond Public Library	0.0005
11 Ottawa Public Library	0.0005
12 Cambridge Libraries & Galleries	0.0005
13 Kitchener Public Library	0.0005
14 Vancouver Island Regional Library	0.0005
15 Edmonton Library Board, City of	0.0005
16 Hamilton Public Library	0.0005
17 Greater Victoria Public Library	0.0006
18 Toronto Public Library	0.0006
19 Burnaby Public Library	0.0006
20 London Public Library	0.0006
21 Burlington Public Library	0.0006
22 Oshawa Public Library	0.0006
23 Thunder Bay Public Library	0.0007
24 Regina Public Library	0.0007
25 Vancouver Public Library	0.0008
Average	0.0005
Median	0.0005
25th Percentile	0.0004
75th Percentile	0.0006
Variance - 25% above average	0.0006
Variance - 25% below average	0.0004

Holdings per Capita	
1 Brampton Library	0.953
2 Calgary Library Board, City of	1.217
3 Edmonton Library Board, City of	1.264
4 Surrey Public Library	1.424
5 Cambridge Libraries & Galleries	1.625
6 Richmond Public Library	1.807
7 Vancouver Island Regional Library	1.811
8 Regina Public Library	1.872
9 Burlington Public Library	1.875
10 Windsor Public Library	1.970
11 Kitchener Public Library	1.981
12 Richmond Hill Public Library	1.997
13 Ottawa Public Library	2.037
14 Greater Victoria Public Library	2.081
15 London Public Library	2.102
16 Bibliothèque municipale de Gatineau	2.234
17 Thunder Bay Public Library	2.272
18 Montréal Public Library	2.366
19 Oshawa Public Library	2.376
20 Vancouver Public Library	3.205
21 Burnaby Public Library	3.481
22 Toronto Public Library	3.629
Average	2.072
Median	1.989
25th Percentile	1.807
75th Percentile	2.272
Variance - 25% above average	2.590
Variance - 25% below average	1.554

Additions per Capita	
1 Windsor Public Library	0.116
2 Bibliothèque municipale de Gatineau	0.150
3 London Public Library	0.175
4 Montréal Public Library	0.183
5 Brampton Library	0.185
6 Surrey Public Library	0.194
7 Kitchener Public Library	0.214
8 Toronto Public Library	0.220
9 Cambridge Libraries & Galleries	0.223
10 Calgary Library Board, City of	0.229
11 Oshawa Public Library	0.245
12 Vancouver Island Regional Library	0.254
13 Edmonton Library Board, City of	0.258
14 Ottawa Public Library	0.260
15 Richmond Public Library	0.277
16 Greater Victoria Public Library	0.291
17 Richmond Hill Public Library	0.302
18 Vancouver Public Library	0.308
19 Burlington Public Library	0.326
20 Burnaby Public Library	0.342
21 Regina Public Library	0.405
Average	0.246
Median	0.245
25th Percentile	0.194
75th Percentile	0.291
Variance - 25% above average	0.307
Variance - 25% below average	0.184

Ranking Reports – Outputs

Circulation per Capita	
1 Windsor Public Library	4.24
2 Bibliothèque municipale de Gatineau	6.06
3 Thunder Bay Public Library	6.47
4 Surrey Public Library	6.51
5 Montréal Public Library	6.80
6 Brampton Library	6.82
7 Cambridge Libraries & Galleries	7.55
8 Fraser Valley Regional Library	7.87
9 Oshawa Public Library	8.40
10 London Public Library	9.09
11 Coquitlam Public Library	9.46
12 Kitchener Public Library	9.52
13 Burlington Public Library	9.64
14 Richmond Hill Public Library	9.85
15 Regina Public Library	10.16
16 Toronto Public Library	10.27
17 Edmonton Library Board, City of	11.06
18 Ottawa Public Library	11.44
19 Vancouver Island Regional Library	11.48
20 Calgary Library Board, City of	11.72
21 Hamilton Public Library	11.74
22 Richmond Public Library	12.58
23 Burnaby Public Library	13.15
24 Vancouver Public Library	15.55
25 Greater Victoria Public Library	17.06
Average	9.78
Median	9.64
25th Percentile	7.55
75th Percentile	11.48
Variance - 25% above average	12.22
Variance - 25% below average	7.33

Visits per Capita	
1 Brampton Library	2.95
2 Windsor Public Library	3.45
3 Bibliothèque municipale de Gatineau	3.46
4 Thunder Bay Public Library	4.08
5 Ottawa Public Library	4.52
6 Surrey Public Library	4.72
7 Montréal Public Library	4.76
8 Kitchener Public Library	4.84
9 Richmond Hill Public Library	5.17
10 Calgary Library Board, City of	5.49
11 Fraser Valley Regional Library	5.55
12 Burlington Public Library	5.91
13 Toronto Public Library	5.93
14 Edmonton Library Board, City of	5.97
15 Cambridge Libraries & Galleries	6.11
16 Vancouver Island Regional Library	6.21
17 Hamilton Public Library	6.53
18 London Public Library	6.65
19 Coquitlam Public Library	6.68
20 Oshawa Public Library	6.89
21 Richmond Public Library	7.07
22 Burnaby Public Library	7.65
23 Greater Victoria Public Library	7.68
24 Regina Public Library	7.84
25 Vancouver Public Library	10.05
Average	5.85
Median	5.93
25th Percentile	4.76
75th Percentile	6.68
Variance - 25% above average	7.31
Variance - 25% below average	4.38

Circulation per Staff Hour	
1 Thunder Bay Public Library	5.33
2 Windsor Public Library	6.28
3 Regina Public Library	7.34
4 Oshawa Public Library	7.36
5 London Public Library	8.04
6 Burlington Public Library	8.45
7 Cambridge Libraries & Galleries	8.63
8 Montréal Public Library	9.19
9 Toronto Public Library	9.54
10 Surrey Public Library	10.08
11 Kitchener Public Library	10.37
12 Vancouver Public Library	10.72
13 Bibliothèque municipale de Gatineau	11.22
14 Burnaby Public Library	11.26
15 Edmonton Library Board, City of	11.71
16 Hamilton Public Library	11.91
17 Richmond Hill Public Library	12.60
18 Vancouver Island Regional Library	13.20
19 Ottawa Public Library	13.34
20 Coquitlam Public Library	13.43
21 Fraser Valley Regional Library	13.85
22 Richmond Public Library	15.43
23 Greater Victoria Public Library	15.81
24 Calgary Library Board, City of	16.29
25 Brampton Library	17.06
Average	11.14
Median	11.22
25th Percentile	8.63
75th Percentile	13.34
Variance - 25% above average	13.92
Variance - 25% below average	8.35

Ranking Reports – Outputs

Circulation per Staff FTE	
1 Thunder Bay Public Library	9,704
2 Windsor Public Library	11,425
3 Oshawa Public Library	13,390
4 Regina Public Library	13,826
5 London Public Library	14,638
6 Burlington Public Library	15,373
7 Cambridge Libraries & Galleries	15,713
8 Montréal Public Library	16,728
9 Toronto Public Library	17,356
10 Surrey Public Library	18,343
11 Vancouver Public Library	19,502
12 Kitchener Public Library	19,678
13 Bibliothèque municipale de Gatineau	20,420
14 Edmonton Library Board, City of	21,319
15 Hamilton Public Library	21,677
16 Burnaby Public Library	21,950
17 Richmond Hill Public Library	22,940
18 Vancouver Island Regional Library	24,031
19 Ottawa Public Library	24,274
20 Coquitlam Public Library	24,438
21 Fraser Valley Regional Library	25,207
22 Richmond Public Library	28,079
23 Greater Victoria Public Library	28,775
24 Calgary Library Board, City of	29,651
25 Brampton Library	31,050
Average	20,379
Median	20,420
25th Percentile	15,713
75th Percentile	24,274
Variance - 25% above average	25,474
Variance - 25% below average	15,285

Collection Turnover	
1 Windsor Public Library	2.1525
2 Bibliothèque municipale de Gatineau	2.7135
3 Toronto Public Library	2.8308
4 Thunder Bay Public Library	2.8500
5 Montréal Public Library	2.8727
6 Oshawa Public Library	3.5360
7 Burnaby Public Library	3.7761
8 London Public Library	4.3246
9 Surrey Public Library	4.5731
10 Cambridge Libraries & Galleries	4.6430
11 Kitchener Public Library	4.8069
12 Vancouver Public Library	4.8519
13 Richmond Hill Public Library	4.9314
14 Burlington Public Library	5.1439
15 Regina Public Library	5.4241
16 Ottawa Public Library	5.6158
17 Vancouver Island Regional Library	6.3382
18 Richmond Public Library	6.9621
19 Brampton Library	7.1595
20 Greater Victoria Public Library	8.1981
21 Edmonton Library Board, City of	8.7508
22 Calgary Library Board, City of	9.6316
Average	5.0948
Median	4.8294
25th Percentile	3.5360
75th Percentile	6.3382
Variance - 25% above average	6.3686
Variance - 25% below average	3.8211

Population	
1 Thunder Bay Public Library	107,909
2 Coquitlam Public Library	127,809
3 Cambridge Libraries & Galleries	133,900
4 Barrie Public Library	143,000
5 Oshawa Public Library	167,965
6 Burlington Public Library	183,314
7 Richmond Public Library	207,773
8 Richmond Hill Public Library	214,100
9 Regina Public Library	215,106
10 Windsor Public Library	217,188
11 Burnaby Public Library	234,433
12 Kitchener Public Library	252,520
13 Bibliothèque municipale de Gatineau	290,027
14 Greater Victoria Public Library	320,321
15 London Public Library	387,275
16 Vancouver Island Regional Library	418,831
17 Surrey Public Library	526,142
18 Hamilton Public Library	563,480
19 Brampton Library	600,000
20 Vancouver Public Library	637,086
21 Winnipeg Public Library	704,800
22 Fraser Valley Regional Library	724,270
23 Edmonton Library Board, City of	899,447
24 Ottawa Public Library	979,175
25 Calgary Library Board, City of	1,246,337
26 Montréal Public Library	1,765,616
27 Toronto Public Library	2,929,886
Average	562,878
Median	320,321
25th Percentile	207,773
75th Percentile	704,800
Variance - 25% above average	703,598
Variance - 25% below average	422,159

Ranking Reports – Rankings

Annual Circulation	
1 Thunder Bay Public Library	698,662
2 Windsor Public Library	920,835
3 Cambridge Libraries & Galleries	1,010,344
4 Coquitlam Public Library	1,209,694
5 Oshawa Public Library	1,411,280
6 Bibliothèque municipale de Gatineau	1,758,124
7 Burlington Public Library	1,767,911
8 Richmond Hill Public Library	2,108,171
9 Regina Public Library	2,184,585
10 Kitchener Public Library	2,404,599
11 Richmond Public Library	2,614,148
12 Burnaby Public Library	3,081,721
13 Surrey Public Library	3,426,528
14 London Public Library	3,520,499
15 Brampton Library	4,092,372
16 Vancouver Island Regional Library	4,808,701
17 Greater Victoria Public Library	5,464,389
18 Fraser Valley Regional Library	5,696,881
19 Hamilton Public Library	6,615,828
20 Vancouver Public Library	9,907,073
21 Edmonton Library Board, City of	9,949,671
22 Ottawa Public Library	11,202,449
23 Montréal Public Library	12,002,049
24 Calgary Library Board, City of	14,606,264
25 Toronto Public Library	30,098,890
Average	5,702,467
Median	3,426,528
25th Percentile	1,767,911
75th Percentile	6,615,828
Variance - 25% above average	7,128,083
Variance - 25% below average	4,276,850

Total FTEs	
1 Coquitlam Public Library	49.5
2 Cambridge Libraries & Galleries	64.3
3 Thunder Bay Public Library	72.0
4 Windsor Public Library	80.6
5 Bibliothèque municipale de Gatineau	86.1
6 Richmond Hill Public Library	91.9
7 Richmond Public Library	93.1
8 Oshawa Public Library	105.4
9 Burlington Public Library	115.0
10 Kitchener Public Library	122.2
11 Brampton Library	131.8
12 Burnaby Public Library	140.4
13 Regina Public Library	158.0
14 Surrey Public Library	186.8
15 Greater Victoria Public Library	189.9
16 Vancouver Island Regional Library	200.1
17 Fraser Valley Regional Library	226.0
18 London Public Library	240.5
19 Hamilton Public Library	305.2
20 Ottawa Public Library	461.5
21 Edmonton Library Board, City of	466.7
22 Calgary Library Board, City of	492.6
23 Vancouver Public Library	508.0
24 Montréal Public Library	717.5
25 Toronto Public Library	1,734.2
Average	281.6
Median	158.0
25th Percentile	93.1
75th Percentile	305.2
Variance - 25% above average	352.0
Variance - 25% below average	211.2

Expense Total	
1 Coquitlam Public Library	\$6,022,341
2 Thunder Bay Public Library	\$6,881,486
3 Cambridge Libraries & Galleries	\$6,943,062
4 Bibliothèque municipale de Gatineau	\$8,759,675
5 Windsor Public Library	\$8,823,148
6 Richmond Public Library	\$9,595,388
7 Oshawa Public Library	\$10,468,997
8 Burlington Public Library	\$11,343,835
9 Kitchener Public Library	\$12,939,917
10 Richmond Hill Public Library	\$13,517,063
11 Burnaby Public Library	\$15,613,234
12 Greater Victoria Public Library	\$17,364,289
13 Brampton Library	\$18,669,138
14 Surrey Public Library	\$21,561,611
15 Regina Public Library	\$22,967,581
16 Vancouver Island Regional Library	\$24,836,644
17 London Public Library	\$25,479,798
18 Fraser Valley Regional Library	\$30,099,518
19 Vancouver Public Library	\$52,524,850
20 Ottawa Public Library	\$58,535,082
21 Edmonton Library Board, City of	\$59,203,000
22 Montréal Public Library	\$100,803,787
23 Toronto Public Library	\$197,574,975
Average	\$32,196,888
Median	\$17,364,289
25th Percentile	\$9,595,388
75th Percentile	\$30,099,518
Variance - 25% above average	\$40,246,110
Variance - 25% below average	\$24,147,666

Materials Expenditure	
1 Coquitlam Public Library	\$614,188
2 Cambridge Libraries & Galleries	\$631,805
3 Oshawa Public Library	\$836,262
4 Windsor Public Library	\$914,441
5 Burlington Public Library	\$1,106,500
6 Bibliothèque municipale de Gatineau	\$1,231,564
7 Richmond Public Library	\$1,346,499
8 Kitchener Public Library	\$1,408,863
9 Richmond Hill Public Library	\$1,466,804
10 Burnaby Public Library	\$1,619,900
11 Regina Public Library	\$1,936,581
12 London Public Library	\$2,069,299
13 Brampton Library	\$2,479,265
14 Vancouver Island Regional Library	\$2,499,591
15 Surrey Public Library	\$2,499,788
16 Greater Victoria Public Library	\$2,594,148
17 Fraser Valley Regional Library	\$3,713,795
18 Vancouver Public Library	\$4,803,064
19 Ottawa Public Library	\$5,607,996
20 Edmonton Library Board, City of	\$7,118,639
21 Toronto Public Library	\$19,696,313
Average	\$3,152,157
Median	\$1,936,581
25th Percentile	\$1,231,564
75th Percentile	\$2,594,148
Variance - 25% above average	\$3,940,197
Variance - 25% below average	\$2,364,118

Annual Hours of Library Service	
1 Coquitlam Public Library	6,961
2 Thunder Bay Public Library	9,502
3 Richmond Hill Public Library	10,725
4 Cambridge Libraries & Galleries	12,064
5 Oshawa Public Library	12,878
6 Burnaby Public Library	13,171
7 Richmond Public Library	14,329
8 Kitchener Public Library	16,155
9 Burlington Public Library	18,149
10 Brampton Library	18,900
11 Windsor Public Library	21,454
12 Bibliothèque municipale de Gatineau	22,755
13 Regina Public Library	25,479
14 Surrey Public Library	28,655
15 Greater Victoria Public Library	31,356
16 London Public Library	38,819
17 Hamilton Public Library	47,800
18 Calgary Library Board, City of	56,960
19 Vancouver Public Library	63,367
20 Edmonton Library Board, City of	64,807
21 Fraser Valley Regional Library	64,847
22 Vancouver Island Regional Library	69,505
23 Ottawa Public Library	80,113
24 Montréal Public Library	125,434
25 Toronto Public Library	269,447
Average	45,745
Median	25,479
25th Percentile	14,329
75th Percentile	63,367
Variance - 25% above average	57,182
Variance - 25% below average	34,309

Annual In Person Visits	
1 Thunder Bay Public Library	439,982
2 Windsor Public Library	748,749
3 Cambridge Libraries & Galleries	818,509
4 Coquitlam Public Library	853,985
5 Bibliothèque municipale de Gatineau	1,003,189
6 Burlington Public Library	1,083,871
7 Richmond Hill Public Library	1,106,768
8 Oshawa Public Library	1,157,208
9 Kitchener Public Library	1,223,352
10 Richmond Public Library	1,468,967
11 Regina Public Library	1,686,152
12 Brampton Library	1,769,803
13 Burnaby Public Library	1,793,446
14 Greater Victoria Public Library	2,461,592
15 Surrey Public Library	2,484,846
16 London Public Library	2,575,924
17 Vancouver Island Regional Library	2,599,410
18 Hamilton Public Library	3,680,038
19 Fraser Valley Regional Library	4,020,550
20 Ottawa Public Library	4,425,650
21 Edmonton Library Board, City of	5,367,581
22 Vancouver Public Library	6,399,692
23 Calgary Library Board, City of	6,841,884
24 Montréal Public Library	8,396,189
25 Toronto Public Library	17,370,032
Average	3,271,095
Median	1,793,446
25th Percentile	1,106,768
75th Percentile	4,020,550
Variance - 25% above average	4,088,868
Variance - 25% below average	2,453,321

Registrations as % of Population	
1 Montréal Public Library	23.08%
2 Thunder Bay Public Library	24.22%
3 Brampton Library	24.32%
4 Richmond Hill Public Library	29.06%
5 Cambridge Libraries & Galleries	32.10%
6 Bibliothèque municipale de Gatineau	33.52%
7 Ottawa Public Library	33.63%
8 Toronto Public Library	33.83%
9 Kitchener Public Library	36.35%
10 Surrey Public Library	36.61%
11 Regina Public Library	37.50%
12 Oshawa Public Library	39.19%
13 Vancouver Island Regional Library	39.36%
14 Windsor Public Library	40.41%
15 London Public Library	42.58%
16 Fraser Valley Regional Library	45.63%
17 Edmonton Library Board, City of	46.91%
18 Burlington Public Library	47.76%
19 Coquitlam Public Library	48.81%
20 Richmond Public Library	50.13%
21 Calgary Library Board, City of	50.41%
22 Burnaby Public Library	55.24%
23 Greater Victoria Public Library	65.94%
24 Vancouver Public Library	69.49%
Average	41.09%
Median	39.27%
25th Percentile	33.63%
75th Percentile	48.81%
Variance - 25% above average	51.36%
Variance - 25% below average	30.81%

Salary as a % of Total Expenditures	
1 Vancouver Island Regional Library	50.09%
2 Richmond Hill Public Library	53.20%
3 Regina Public Library	55.21%
4 London Public Library	55.67%
5 Ottawa Public Library	58.25%
6 Fraser Valley Regional Library	59.06%
7 Montréal Public Library	59.24%
8 Coquitlam Public Library	62.05%
9 Edmonton Library Board, City of	62.37%
10 Surrey Public Library	62.76%
11 Brampton Library	63.07%
12 Burnaby Public Library	64.62%
13 Kitchener Public Library	66.11%
14 Oshawa Public Library	67.70%
15 Windsor Public Library	70.43%
16 Richmond Public Library	71.09%
17 Cambridge Libraries & Galleries	71.12%
18 Toronto Public Library	71.12%
19 Greater Victoria Public Library	71.28%
20 Thunder Bay Public Library	71.32%
21 Burlington Public Library	72.92%
22 Bibliothèque municipale de Gatineau	74.71%
23 Vancouver Public Library	75.71%
Average	64.74%
Median	64.62%
25th Percentile	59.06%
75th Percentile	71.12%
Variance - 25% above average	80.93%
Variance - 25% below average	48.56%

Materials as a % of Total Expenditures	
1 Oshawa Public Library	7.99%
2 London Public Library	8.12%
3 Regina Public Library	8.43%
4 Cambridge Libraries & Galleries	9.10%
5 Vancouver Public Library	9.14%
6 Ottawa Public Library	9.58%
7 Burlington Public Library	9.75%
8 Toronto Public Library	9.97%
9 Vancouver Island Regional Library	10.06%
10 Coquitlam Public Library	10.20%
11 Windsor Public Library	10.36%
12 Burnaby Public Library	10.38%
13 Richmond Hill Public Library	10.85%
14 Kitchener Public Library	10.89%
15 Surrey Public Library	11.59%
16 Edmonton Library Board, City of	12.02%
17 Fraser Valley Regional Library	12.34%
18 Brampton Library	13.28%
19 Richmond Public Library	14.03%
20 Bibliothèque municipale de Gatineau	14.06%
21 Greater Victoria Public Library	14.94%
Average	10.81%
Median	10.36%
25th Percentile	9.58%
75th Percentile	12.02%
Variance - 25% above average	13.52%
Variance - 25% below average	8.11%